



## Our house rules

Dear guests, our accommodation should be at home for you. You and our other guests with and without dogs should always feel comfortable with us! We therefore ask you to adhere to the following rules.



### With relation to our four-legged guests:

- When you leave your holiday home, please do not leave your dog alone in the garden because it can react to noise or noises from people and animals in the area.
- You are welcome to leave your dog alone in the holiday home if he feels relaxed. For our dog sitting (with your dog staying in the holiday home) and dog walk service (chassis service), we ask you to register early. If your dog is not (yet) able to stay alone in the holiday home, please do not leave him alone.
- Outside of your holiday home and garden, we ask that you always keep your dog on a leash. In the other holiday homes there are also guests with dogs and not every dog is compatible with other dogs. Leashes are required by law in Carinthia, among others to protect cattle and game. You see a lot of dogs walking off leash with their owner, which of course many dogs can also do well. The responsibility and assessment of course lies with the owner.
- Please dispose of your dog's waste in dog poop bags and in the garbage bin. We are happy to provide you with dog poop bags and waste bags.
- If you go for a walk with your dog, please note that he does not do his big business in meadows (this is the food of cows and horses) or in gardens. Please also dispose of the dog-poop (manure) on your walks and during all your activities. Your fellow human beings and the cows and horses will thank you.
- In public transport such as train, bus, boat, gondola etc. or in schools and kindergartens, in children's playgrounds and in larger crowds, such as in shopping malls and at events there is a linen and muzzle obligation.



### In general, please note:

- If you should miss something in our accommodation, something should be improved or if we can help you in any way, just let us know. We're here to help. If you experience any damage to the facility, please let us know immediately.
- **Keys:** As a tenant you receive house keys from us. If a key is lost, we charge you a fee of a replacement key.



- **Non-Smoking:** We ask you to only smoke outside the house and the bike boxes. In our accommodation, smoking is strictly prohibited in the interests of all travellers.
- The **bathrooms:** Please open the windows after taking a shower! Please do not dispose of leftover food, wet wipes, sanitary towels, facial tissues etc. in the toilet (risk of clogged drain pipes).
- **Our rest periods:** In order to ensure that you and your fellow travellers are fit and well rested the next morning, you have to keep your volume down (sleep) from 22:00 to 7:00, please only use the TV and music equipment at room volume.
- Your **duty of care:** Please close all windows and doors before leaving your accommodation. Please also make sure that all lamps and electrical devices (TV, kettle, coffee machine etc.) are switched off.
- **Valuables:** We as Ferienhaus Saak are not liable for your valuables
- **Parking:** Please only use the parking spaces on the property